

STARFISH STUDENT SPOTLIGHT

Elizabethtown College

June 2017

What is Starfish?

Starfish is a software tool that will enhance advising relationships and student success at Elizabethtown College. Faculty and staff can easily view students' progress toward academic goals, identify road blocks to success and intervene when students are struggling. Students receive real time feedback, encouragement and acknowledgement through flags and kudos and can easily connect to faculty, advisors, and staff through a network of information and services.

Empowering

- Starfish provides students with the information and feedback they need to make connections and self-advocate.
- Faculty can keep you apprised of your success throughout the course.

Efficient

- Easily access and contact your "Success Network"- a personal, searchable list of your resources on campus who you are directly linked to
- Effortlessly connect to faculty, advisors and service providers

Effective

- Use the "Raise your hand" feature to ask questions about topics such as financial aid, residence life, major/minor inquiries and more.
- The Services tab provides a complete listing of services available to you to aid in your success.



For more information, contact:

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Training Opportunities

Types of Training

- Hands on group training in a computer lab
- Informative handouts/packets with screen shots
- Online tutorials and videos

Starfish CONNECT

“Student success requires working with the community. Starfish CONNECT was designed to promote engagement and remove obstacles between students and their advisors, tutors and instructors. This module includes powerful case management, and communication tools to promote engagement and help students stay on track.”

-Hobson's Starfish Retention Solutions

The Starfish Philosophy



How it works...

- **Flags:** Faculty and Staff who have concerns about a student's class performance can raise a flag. The student and their advisor are notified, as well as key personnel when applicable. The student views the flag in Starfish and then refers to their "success network" in Starfish and contacts the appropriate individual.
- **Kudos:** Faculty and Staff who wish to provide positive feedback on a student's efforts or academic success can raise a kudo. The student and their success network receive the kudo notification.
- **Raise Your Hand:** Students who have questions or concerns can use the "raise your hand" feature to ask their question to the appropriate individuals.
- **Connect:** By viewing "My Success Network" students can view and contact important key influencers to their success.
- **Early Alerts:** Early Alert Progress Surveys can take place anytime in the semester and not be limited to weeks 5-7. Starfish allows us to include all courses and provide students with positive feedback, as well as areas for improvement.