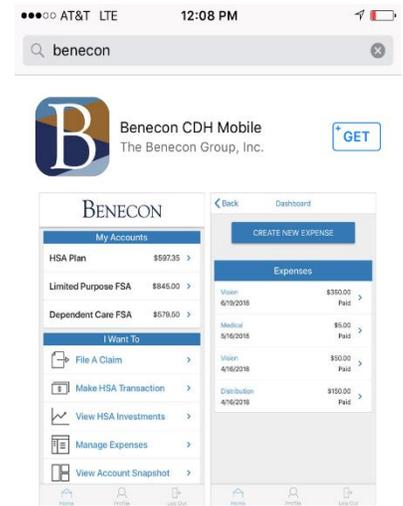


Benecon CDH Mobile App

Downloading the App

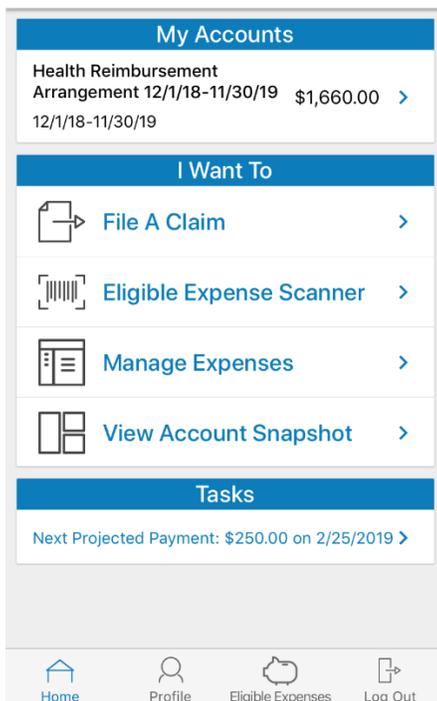
- Available for both Apple and Android Platforms
- Search “Benecon:” in the App Store (for Apple Devices) or in Google Play (for Android devices)
- The name of the App is Benecon CDH Mobile
- Free to Download
- Use your Username you were issued and the password you created on the Consumer Portal to log in.



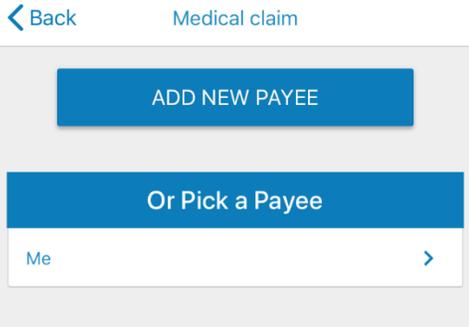
To File a Claim

- To file a claim with the mobile app, click on **File a Claim** from the Home Page.

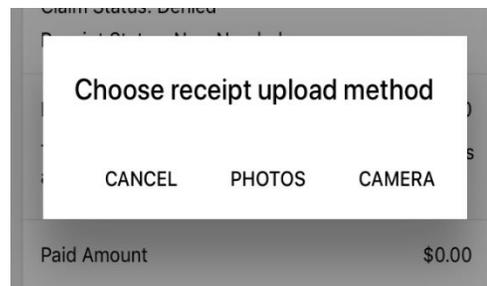
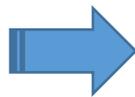
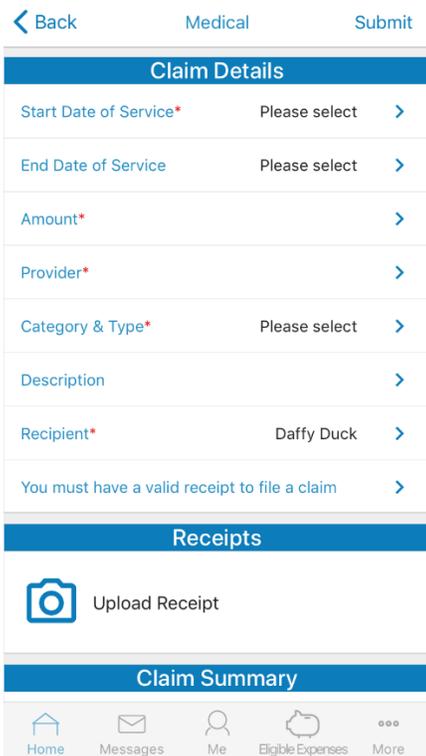
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- The next page is where you would select yourself as a payee or another payee (provider)



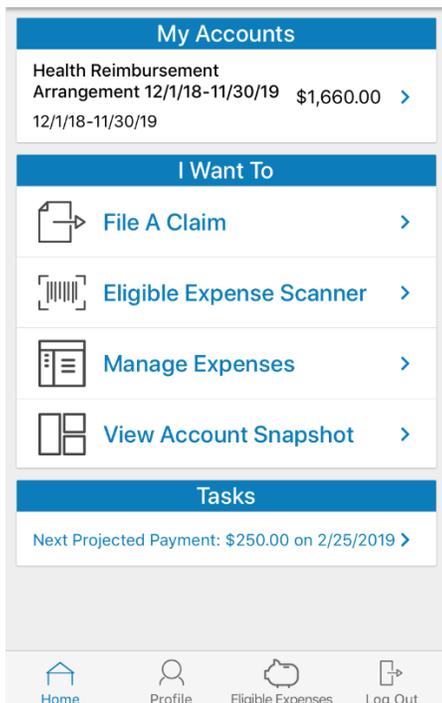
- The next page is the claim form where you enter the following information: Date of Service, Amount, Provider, and Category & Type. You will also be able to upload an Explanation of Benefits or itemized Provider receipt from your device or by taking a photo of the itemized EOB or provider receipt.



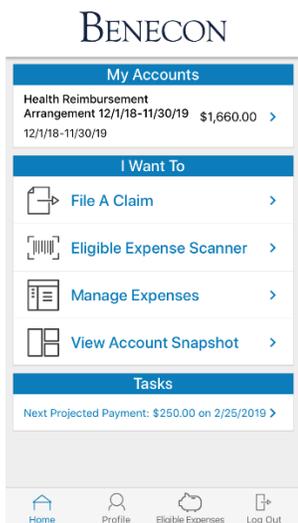
- Once you have filled out the form and uploaded your receipt or EOB, click on Submit. You have completed the file a claim process and will receive a check or direct deposit based upon the information provided, your plan design, and EOB/provider receipt data.

You can also manage expenses by selecting the **Manage Expenses** where you will see a listing of all submitted expenses.

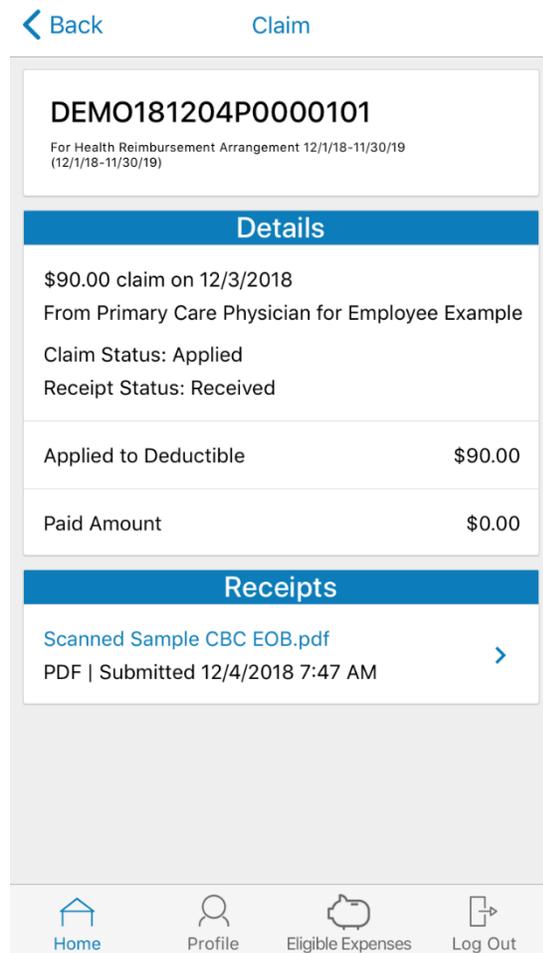
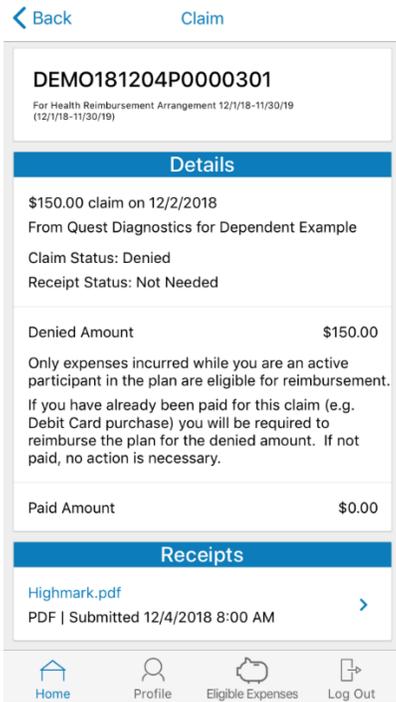
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To view the Account Activity, select the appropriate account under **My Accounts** on the home page:

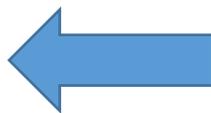
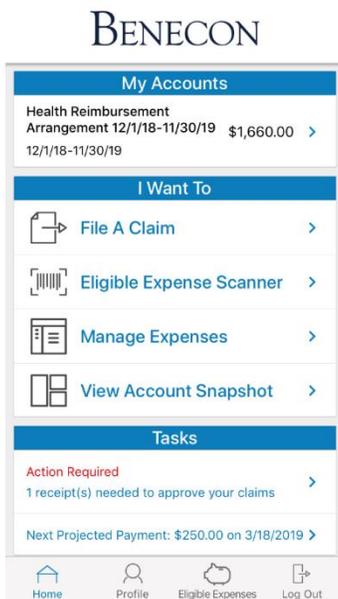


From this screen you can check your balance, paid claims, and denied claims. Click on the specific claim and you will be able to see the denial reason if applicable:



You will also be able to view claim details and view receipts that have been uploaded.

Manage Tasks by selecting the **Tasks** on the Homepage. If you need to upload a receipt for a claim, you will be able to do this via the Task link.



Select **Profile** on the bottom of the homepage to view your login information or manage debit cards (if your plan utilizes a debit card):

[< Back](#) [Change Username / Password](#) [Submit](#)

Username	
Username	dconsumer17602

Change Password	
New Password*	>
Confirm Password*	>
Help	>

- [LOGIN INFORMATION](#)
- [MANAGE DEBIT CARDS](#)
- [DOCUMENTS](#)

Any Questions? Contact CDH Services at cdhservices@benecon.com or 833-738-6729