

RENTING TEXTBOOKS

Frequently Asked Questions

DO YOU RENT TEXTBOOKS AT ELIZABETHTOWN COLLEGE?

Yes! We offer various options for renting your textbooks in person or online.

◇ **Follett Rentals – (rent your books in the College Store OR from our online site)**

When you rent using this option, you are renting from the College Store. You can pick up a book directly from the shelves in the College Store, bring it to the register and pay for it with your Student ID, a credit or debit card, cash or check. You can also rent your book and pay for it online at etowncollegestore.com and pick up your prepaid order in the College Store when you come to campus in August. If you prefer, we can ship it to you for a nominal charge. At the end of the semester, just bring your rented books back to the College Store and we will return them for you at no charge.

◇ **Campus Book Rentals – (rent your books online from a third-party site)**

With this option, you can rent many titles online from an offsite company that has our semester textbook list. Just go to etown.textrental.com/home to set up your account and rent your textbooks. The books are shipped directly to you from Campus Book Rentals. At the end of the semester, you print a shipping label from your account, box up the rental books and ship your books back to Campus Book Rentals at no charge to you. Campus Book Rentals' toll-free Customer Service phone number is 1-855-200-0021.

CAN I WRITE OR HIGHLIGHT IN MY RENTED BOOK?

Yes, but please keep it reasonable. Minimal highlighting and writing is acceptable as long as text on pages is not compromised for future use. Books must be returned in good condition, suitable for the next student to purchase or rent.

(See Rental Agreement below for further information)

WHAT IF I DROP MY CLASS AND NEED TO RETURN MY RENTED BOOK EARLY?

No problem. Returns on rentals follow the same return policy as book purchases. Refunds will be given according to the following conditions and dates of our Refund Policy:

- * A valid cash register receipt is presented.
- * New books are in original, pristine condition unopened and unmarked.
- * Shrink-wrapped, boxed texts, software or packages must not be opened.
- * 100% full refund through 5:00 PM on the **third day** of classes. No refunds will be given after the third day of classes, with the except of a dropped course. If you drop a course, bring a drop course slip from the Registrar along with your receipt and textbook to the College Store. You have until 5:00 PM on the tenth day of class or the drop/add date (whichever comes first).

CAN I USE STUDENT AID / FINANCIAL AID TO RENT MY BOOKS?

Yes you can! When you rent textbooks using the Follett option, you can use your Student ID card in the College Store. You can also use credit or debit cards, cash, checks or College Store gift cards to pay for your rented books either online or in the store.

WHAT IF MY RENTED BOOK GETS DAMAGED OR LOST?

If your book gets damaged beyond reasonable use, lost, or stolen, your options are as follows:

EITHER: Pay the difference between the rental price and the purchase price of the textbook (i.e. if you rented the

book for \$50, and the retail price was \$95, you would pay an additional \$45 to the bookstore as opposed to returning the book)

OR: You can acquire a replacement copy in as good or better condition to turn in to the College Store as a replacement for the lost or damaged book.

HOW DO I RETURN MY BOOKS?

Books rented through the Follett option are returned to the cashier at the registers in the College Store. Books rented through Campus Book Rentals or any other online rental program are the responsibility of the student to return using that company's

return procedure. In most cases, there is no charge incurred for shipping back to the rental company.

RENTAL AGREEMENT

You understand that you are renting (not purchasing) the textbooks and must return them to the College Store no later than the Friday of finals week. Failure to return rented textbooks within five days after the due date will be considered intent to purchase, and your account will be charged the difference between the rental price already paid, and full retail price. Minimal highlighting and writing is allowed. Books must be returned in good condition and free of excessive damage. Excessive damage is any damage that would prevent another student from reasonably being able to use and gain the full learning value from the textbook (water damage, mold, missing covers, missing pages, destroyed text on pages, and the like). Books returned with excessive damaged will prevent a successful rental return, and you will be charged the difference between the rental price, and full retail value (new or used depending on the condition prior to rental).